

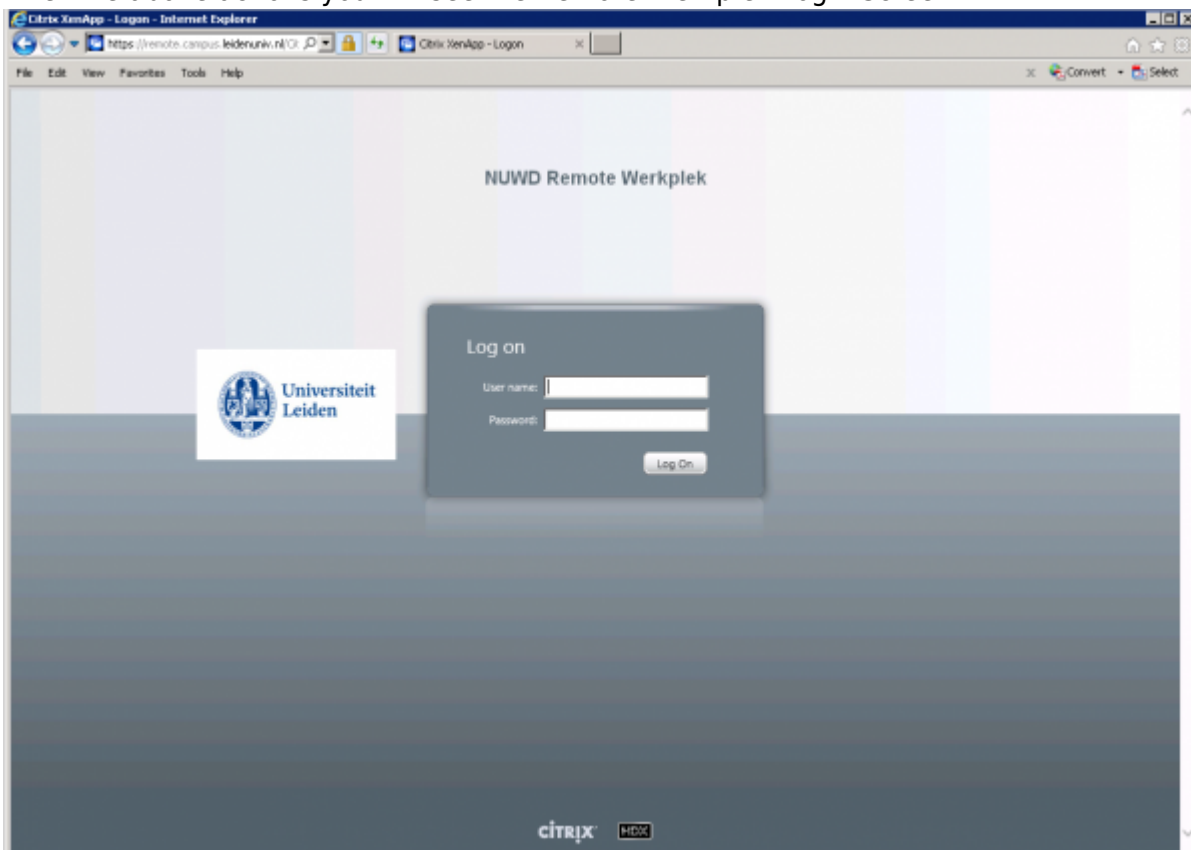
Self Service from Windows Desktop



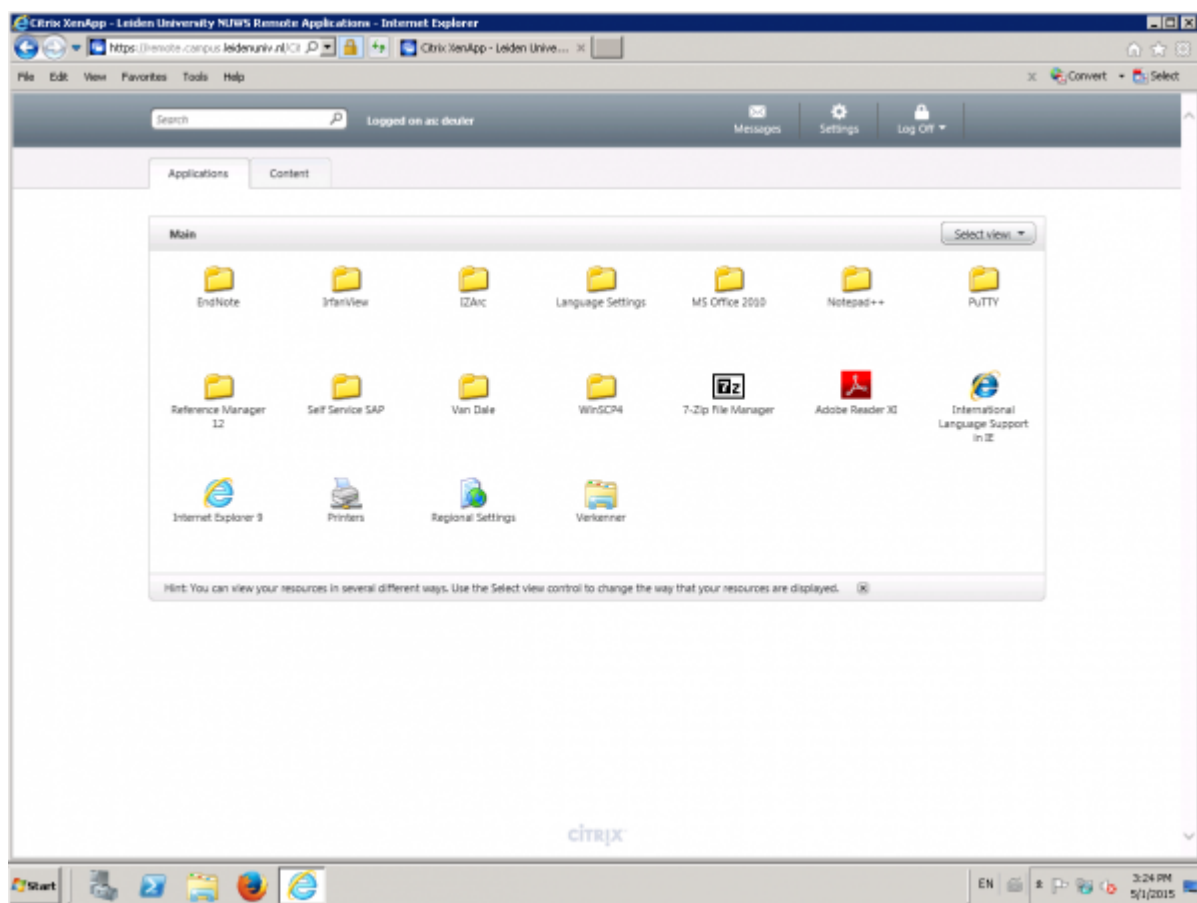
Use your Windows Desktop, you will see an Internet Explorer icon name NUWD. Click on that and you should get the Remote Werkplek Login Screen in a browser.

Remote Werkplek Login Screen

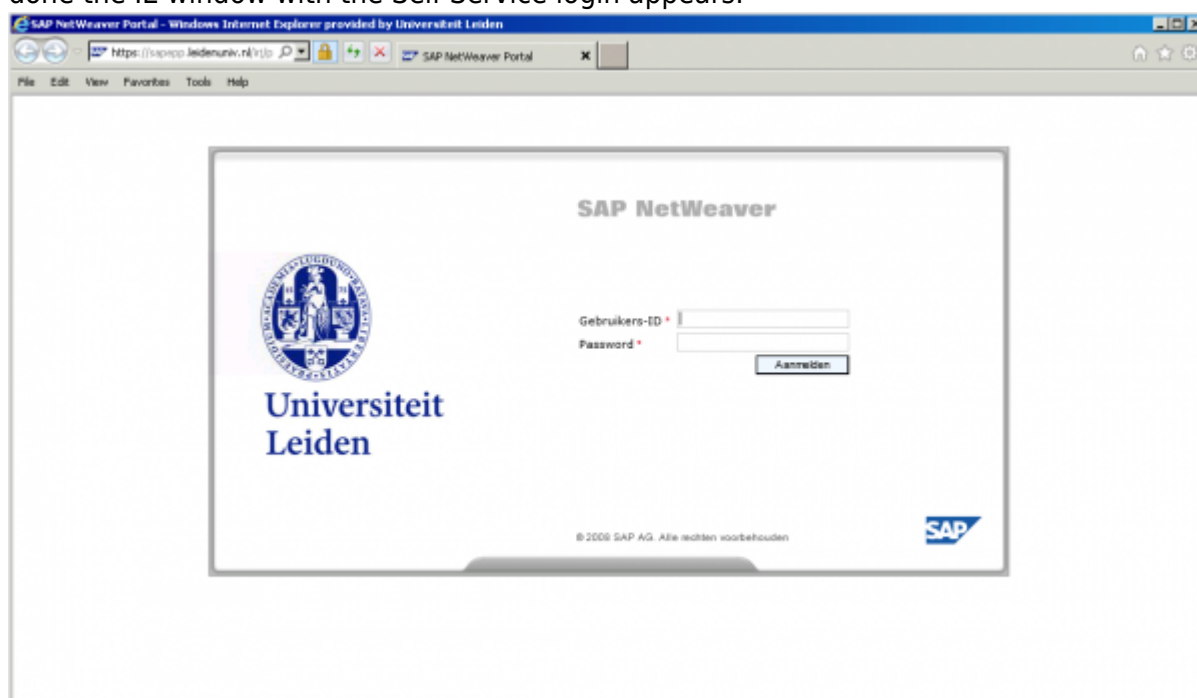
After the above actions you will see the Remote Werkplek Login Screen:



Login to the Remote Werkplek using your University (ULCN) account information and you get the Remote Werkplek desktop:



Click on the Self Service SAP folder and then on the Sap Self Service Internet Explorer Icon. After clicking you will see a window pop-up telling you the Citrix Receiver is Launching. Once this is done the IE window with the Self Service login appears.



Now login using your University (ULCN) account information and you can Self Service away!

File Upload

For some activity (Travel and Expenses, or ROG forms) you need to upload attachment files. It is possible to do so from the Remote Werkplek, but only from the local desktop disk. So make sure you have copied your PDF files from your P: disk to your Windows Desktop.

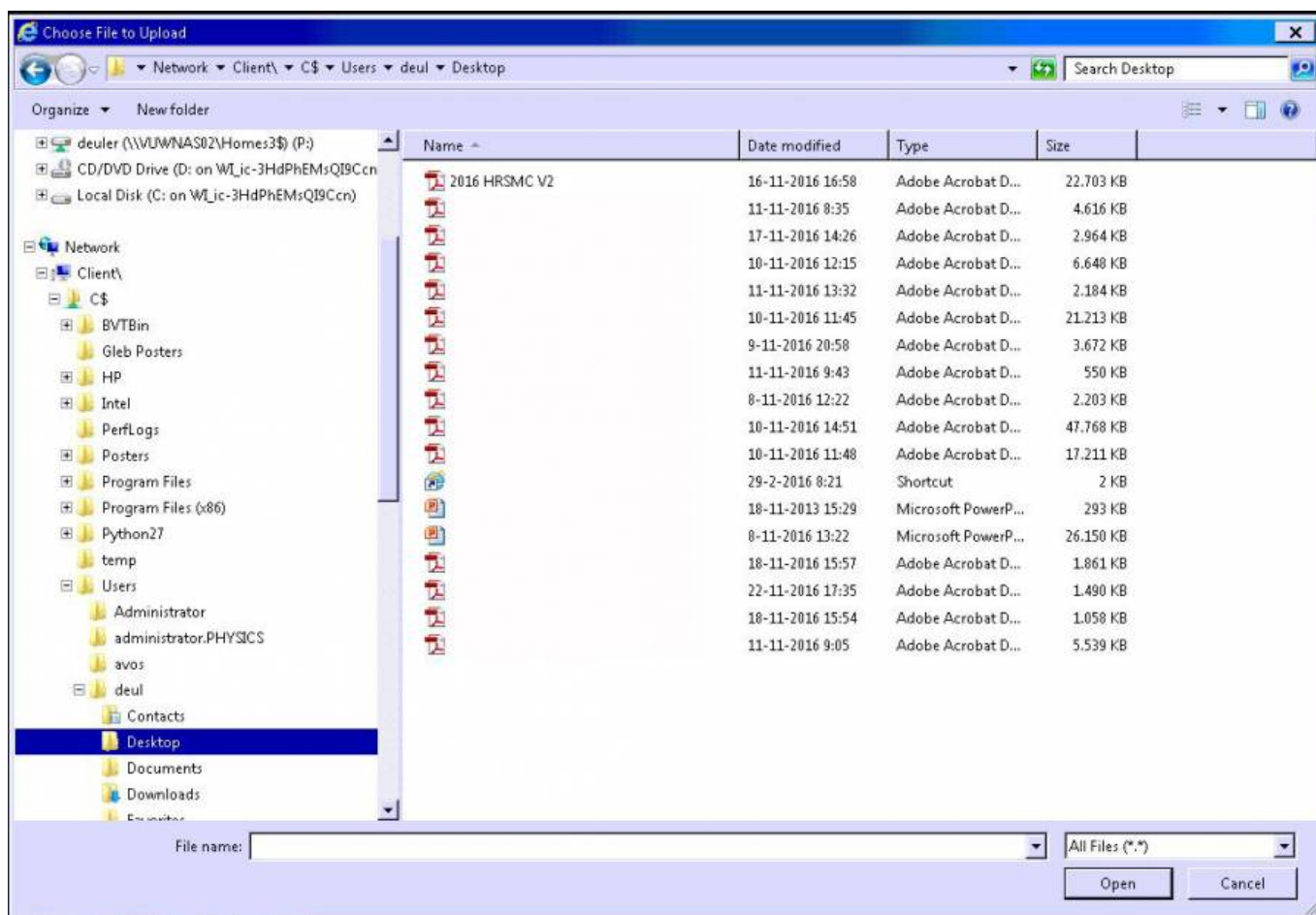
Go to the Travel and Expenses or ROG forms pages and whenever you need to add a document to the form click on the Attachment button. A window will pop-up:



Click on the add button and another window will open:



Now click on the browse button and you will get a file browser:



In the left pane you will see an expandable line "Network".

Click on the + sign and you will see an expandable line "Client".

Click on the + sign and you will see an expandable line "C\$".

Click on the + sign and you will see an expandable line "Users".

Click on the + sign and you will see a list of user names, among which your name is listed as an expandable line.

Click on the + sign and you will see a list of directories among which you see "Desktop".

Click on Desktop and in the right pane you will see all the files that reside on your desktop of your Windows machine.

Now select the file for upload and click "Open"

The file browser window will disappear and on the file upload a confirmation window will appear



Click OK and the file will be attached to your self service form.

From:

<https://helpdesk.strw.leidenuniv.nl/wiki/> - **Computer Documentation Wiki**

Permanent link:

https://helpdesk.strw.leidenuniv.nl/wiki/doku.php?id=univ:selfservice:windows_desktop&rev=1480179720

Last update: **2016/11/26 17:02**

