

Self Service from Linux desktop

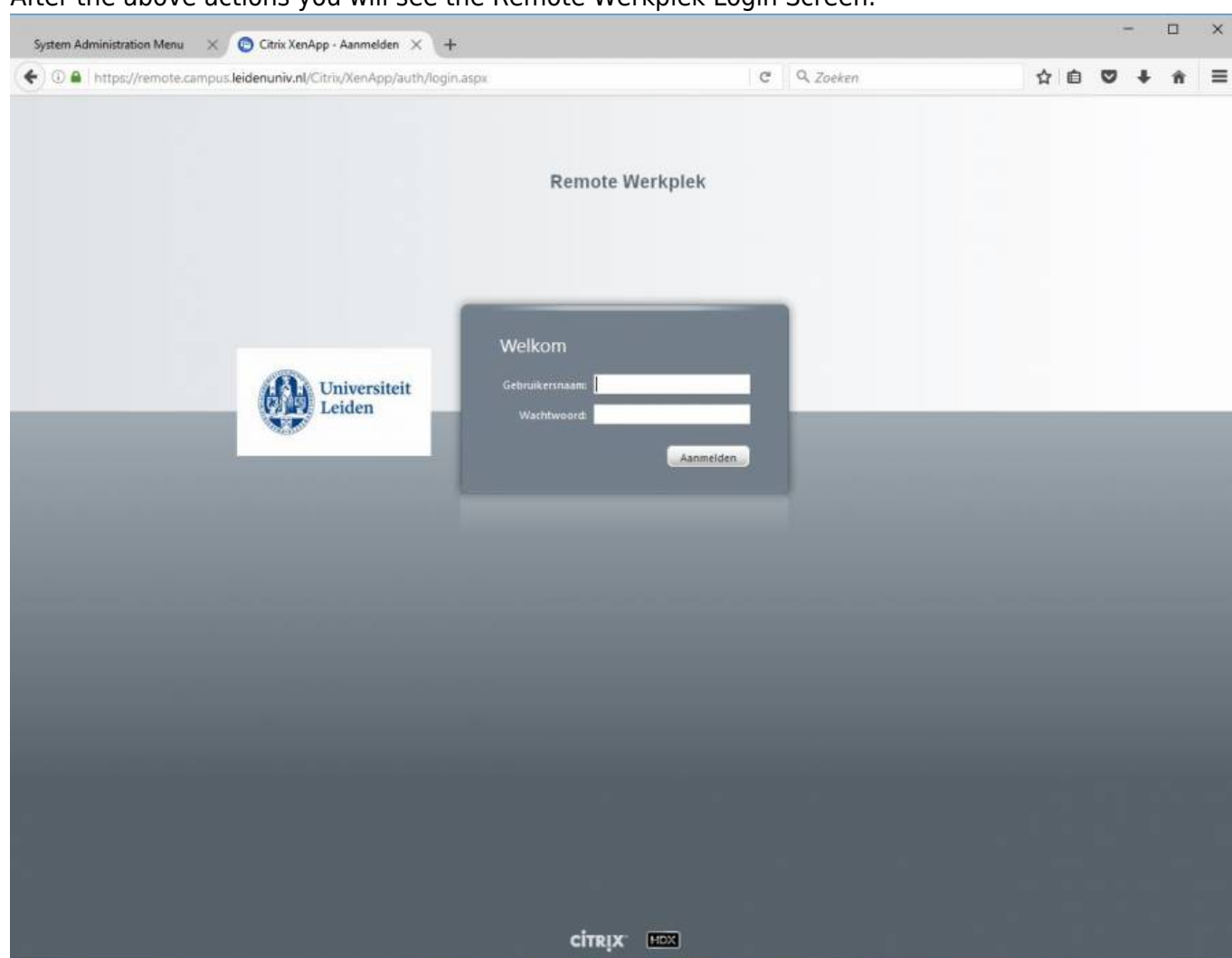
FIREFOX

Use your Linux Desktop and open FIREFOX as the browser. Then open the url:

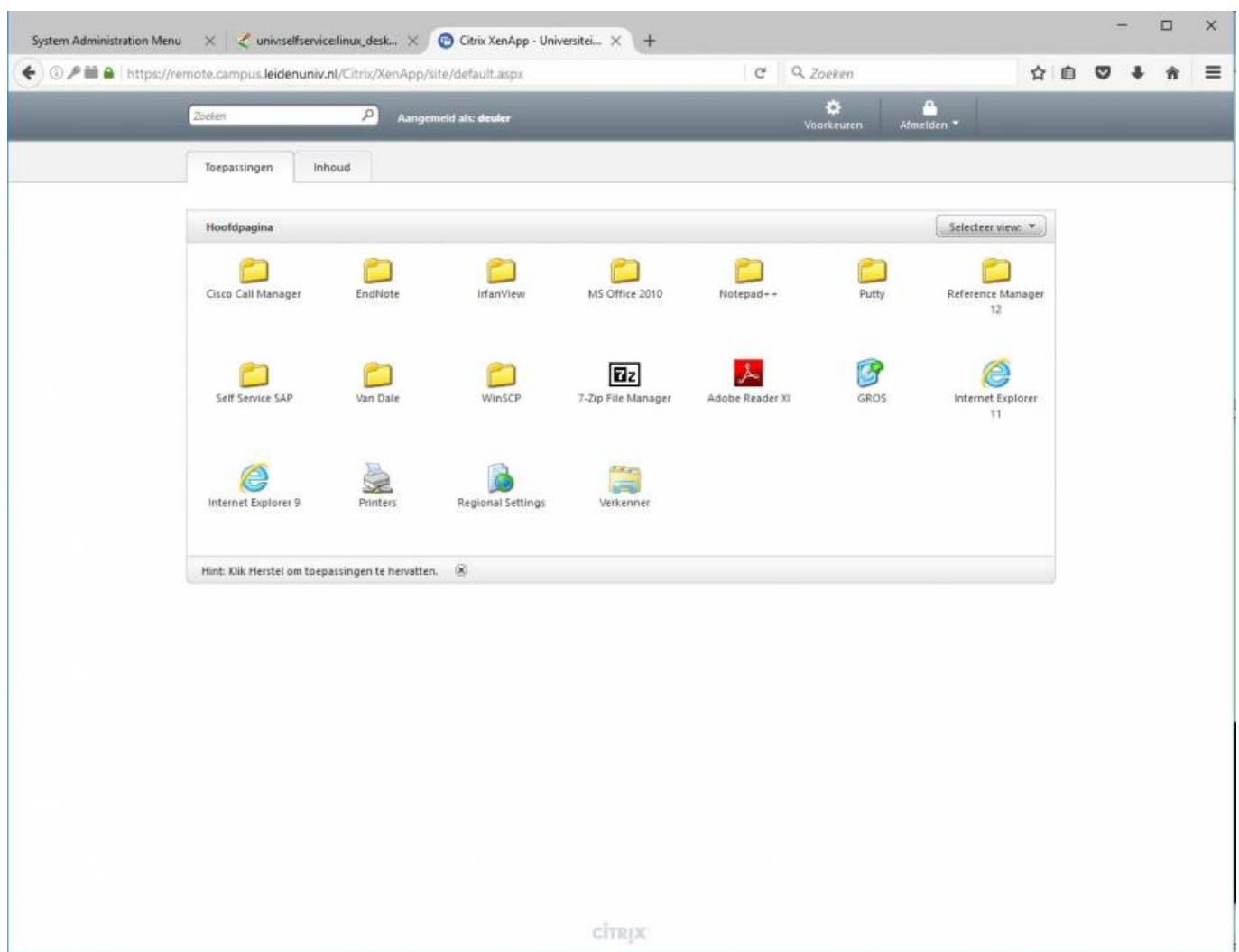
<https://remote.campus.leidenuniv.nl/Citrix/XenApp/auth/login.aspx>, or <http://www.leidenuniv.nl> → Medewerkers → Remote Werkplek.

Remote Werkplek Login Screen

After the above actions you will see the Remote Werkplek Login Screen:



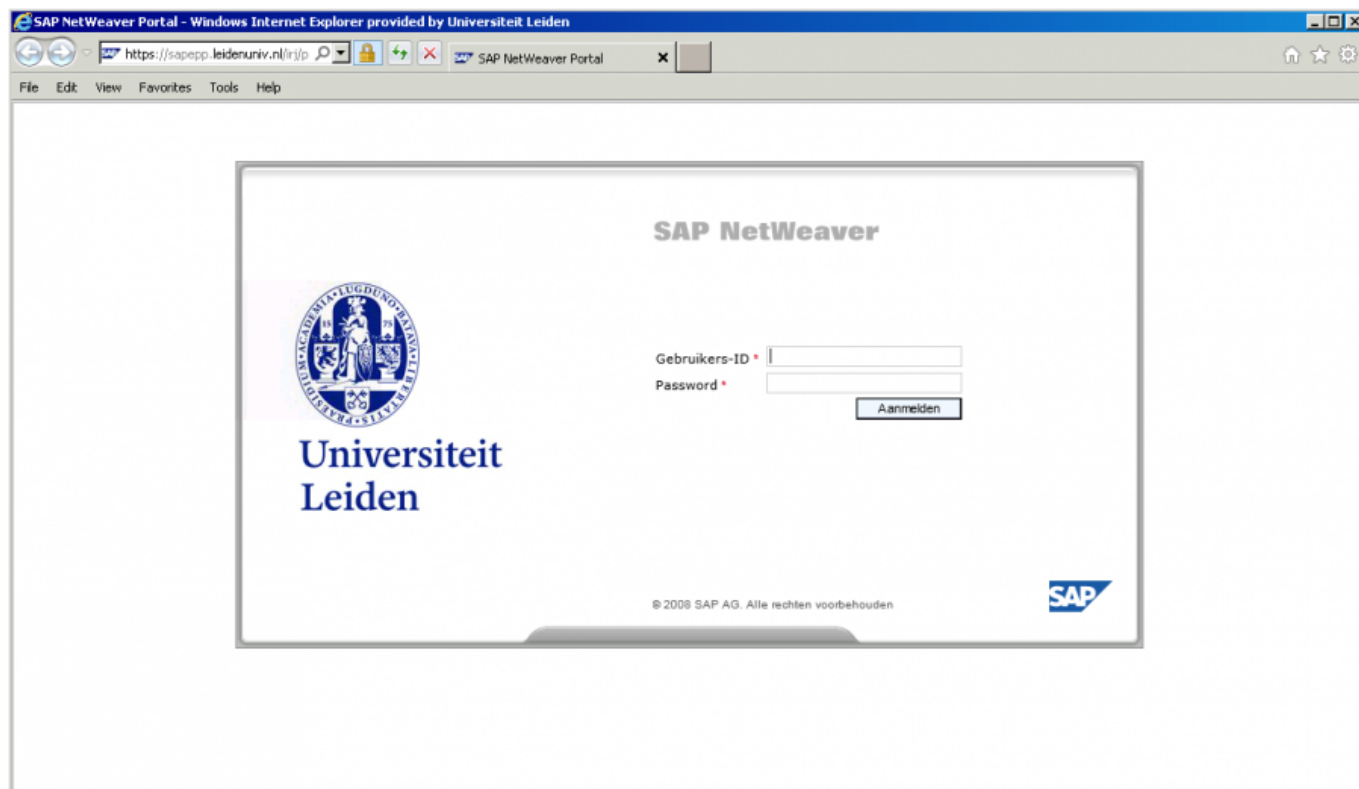
Login to the Remote Werkplek using your University (ULCN) account information and you get the Remote Werkplek desktop:



Click on the Self Service SAP folder and then on the Sap Self Service Internet Explorer Icon



After clicking you will see a window pop-up telling you the Citrix Receiver is Launching. Once this is done the IE window with the Self Service login appears.



Now login using your University (ULCN) account information and you can Self Service away!

File Upload

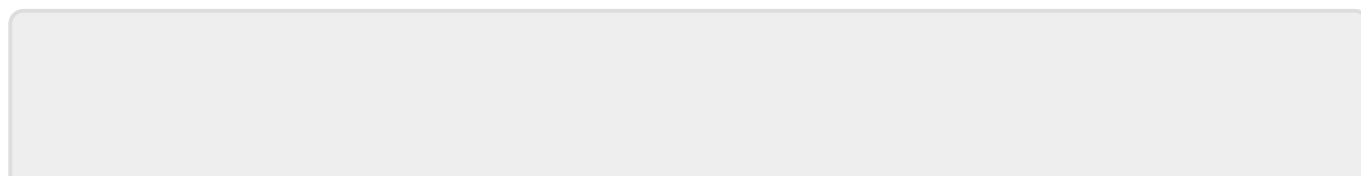
[File Upload Linux](#)

Google Chrome

For Google Chrome, a Citrix receiver app is available in the [Chrome app store](#). Once this app is installed, you can use it to log in. Screens will look almost identical to the ones shown above for Firefox.

Chrome app direct start

It is also possible to start a Chrome app directly; in most Linux desktops, Chrome adds its apps to the system menu and you can start it from there. The app will even remember the login URL after the first time, assuming you don't need other Citrix services.



Last
update: univ:selfservice:linux_desktop https://helpdesk.strw.leidenuniv.nl/wiki/doku.php?id=univ:selfservice:linux_desktop&rev=1489653071
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