

Baseline Security

System management

11. System management guidelines

We have developed guidelines for

- Initialize
- Decommissioning
- Backups
- System repairs
- fault management
- Log management
- contacts
- Emergency procedures
- security measures

12. OTAP

For system upgrades, new services and software development virtual machines or separate hardware is used to develop, test and accept new functionality before it is put into the production environment.

13. Services according to SLA

Although there is not a real SLA for the services provided by the IT department

14. Asset reliability

15. External vulnerabilities

16. Backup

17. Off-site backup

18. Information exchange

19. Change management

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